



# Town of Fort Macleod

BOX 1420, FORT MACLEOD, ALBERTA, CANADA ✦ TEL: (403)553-4425 FAX (403)553-2426 ✦ WWW.FORTMACLEOD.COM

## **The Town of Fort Macleod is moving forward with a water meter replacement project to serve you better.**

The Town of Fort Macleod is pleased to inform residents that the Town is moving forward with a water meter exchange program to include an Automated Meter Reading System (AMR) in our community. Residences and businesses will require the installation of a new meter to replace units that are outdated or incompatible with the new system. The upgraded reading technology will allow the Town to read the water meters without entering your yard, home or business.

In the coming weeks, you will be contacted by the installation contractor, **Metercor**, to schedule the required services. This notification letter is being sent to all property owners within the Town of Fort Macleod. **It is the responsibility of the landlord to notify the tenants to ensure that all parties involved are cooperative.** Exchanging the water meter will take approximately 30 to 60 minutes per home and will cause a brief interruption of service. Once notified, we ask that you allow the contractors access to the meters in an effort to complete the project as quickly as possible. There is no charge for this service. **Note: Evening and Saturday appointments are available for your convenience.**

The contractors will be wearing company uniforms and will carry photo identification. If you have any questions, don't hesitate to ask to see their ID or to call the Town at 403-553-4425. Following the installation, you may see additional personnel from both the Town and/or Metercor performing quality control inspections. If re-entry is required an appointment will be made and the service performed by Metercor or Town staff.

The project is slated to be completed by the summer of 2015, and will equip the Town's water meters with walk-by or drive-by read capability.

The project will ensure the Town's metering equipment is suitable for many years to come and will meet the goals of improved customer service, billing accuracy, and infrastructure leak detection. Together we can promote sustainable practices and increase operational efficiencies in our community.

Sincerely,

Marci Stockton  
Tax/Utility Clerk  
The Town of Fort Macleod  
403-553-4425 ext.223